

#11C  
9/25/03  
CHPATENT  
ATTORNEY DOCKET  
NO. 99P7454**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

Applicants: SHAFFER, et al.

Serial No.: 09/246,409

Filed: February 8, 1999

Title: SYSTEM AND METHOD FOR  
IMPROVED HANDLING OF  
THREADED MESSAGES

Group Art Unit: 2845

Examiner: Chow

## ) CERTIFICATE OF FACSIMILE TRANSMISSION

) The undersigned hereby certifies that this document is  
) being facsimile transmitted to the fax number and date  
) given below.

) Facsimile Number: 703-872-8314

) No. of Pages: Seven (7)

) Date Transmitted: September 19, 2003

) By: 

Jeanette L. Taplin

RECEIVED  
CENTRAL FAX CENTER

SEP 22 2003

**AMENDMENT**Assistant Commissioner for Patents  
Washington, D.C. 20231**OFFICIAL**

Dear Sir:

In response to the Official Action mailed June 19, 2003, please enter  
the following amendment:

Amendments to the claims begin on the following page.

Remarks begin on page 6.